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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, MARCH 15, 2002

COMMONWEALTH OF VIRGINIA, ex rel.

STATE CORPORATION COMMISSION

CASE NO. PUC010206

Ex Parte: Establishment of
Carrier Performance Standards
for Verizon Virginia Inc.

PROCEDURAL ORDER ON PROPOSED
REVISIONS TO VA GUIDELINES
FILED FEBRUARY 22, 2002

On January 4, 2002, the State Corporation Commission ("Commission") issued an Order Establishing Carrier Performance Standards With Implementation Schedules and Ongoing Procedure to Change Metrics ("Order of January 4, 2002"). On February 22, 2002, Verizon Virginia Inc. ("Verizon Virginia") filed its comments and proposed revisions to the Virginia Carrier-to-Carrier Guidelines Performance Standards and Reports ("VA Guidelines"), which reflect the New York consensus and non-consensus metric changes adopted by the New York Public Service Commission ("NY PSC") on October 29, 2001 (hereinafter, "February 22, 2002, Proposed VA Guidelines").¹ Verizon Virginia proposes to implement the February 22, 2002, Proposed VA

¹ A copy of the February 22, 2002, Proposed VA Guidelines is available at <http://www.state.va.us/scc/division/puc/ccimomfiles/collab225.pdf>

Guidelines for the third calendar month after the month in which the Commission approves the revisions.²

Further, in its comments, Verizon Virginia objects to adoption of proposed Metrics OR-10-01 and 02, as well as Metric OR-4-11.³ Therefore, the Commission determines that there is already an objection to these specific metric changes in the February 22, 2002, VA Guidelines, and these may not be considered for approval 45 days after the submission of the filing.⁴

Pursuant to the procedure for adoption of proposed changes to the VA Guidelines on a going forward basis, the Commission makes the following determinations:

1. The Commission Staff, Office of Attorney General, and interested parties may file comments and/or request a hearing on the February 22, 2002, Proposed VA Guidelines no later than April 11, 2002. Any comments should address, but are not limited to, whether the proposed metric changes appropriately

² Verizon Virginia explains that if the revisions were approved in March 2002, Verizon Virginia's first performance report reflecting the revisions would be for the month of June 2002 and be issued at the end of July 2002.

³ These were nonconsensus metric changes adopted by the NY PSC.

⁴ In the Order of January 4, 2002, the Commission adopted a procedure for changes to the VA Guidelines on a going forward basis (pp. 15-17). With respect to consensus and nonconsensus metrics, there is a procedure for such to go into effect if no party objects after 45 days of submission, unless otherwise ordered by the Commission (p. 16).

adapt the New York metrics to Virginia and also the proposed implementation interval.

2. If any objections to any of the metric changes in the February 22, 2002, Proposed VA Guidelines or the proposed implementation interval are filed, all interested parties, the Office of Attorney General, and Commission Staff may file a response on or before April 26, 2002.

3. In the event that no objection to the adoption of a change in metrics in the February 22, 2002, Proposed VA Guidelines or the implementation interval is filed, those non-objectionable metric changes should be considered approved 60 days⁵ after filing unless otherwise ordered by the Commission.

Accordingly, IT IS ORDERED THAT:

(1) Comments and/or requests for hearing on the February 22, 2002, Proposed VA Guidelines and proposed implementation interval shall be filed no later than April 11, 2002, and responses to any comments shall be filed no later than April 26, 2002, consistent with the determinations made above.

(2) This case is now continued.

⁵ The Commission has modified this timeframe in this instance from 45 days to 60 days in order to provide sufficient time for comment.